SERGIO SORIANO COLLANTES

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PROFESSIONAL PROFILE

Applied Artificial Intelligence Specialist, IT Technician, and Web Developer with more than 20 years of experience. Expert in process automation, custom GPT creation, prompt engineering, and digital solutions focused on efficiency and productivity. Solid experience in Windows and Linux, virtualization, networks, IT support, and user training, with additional skills in video and photography editing. Known for turning technology into practical, clear, and useful solutions.

KEY SKILLS

Key technologies: Generative AI · ChatGPT · Custom GPTs · Prompt Engineering · Python · WordPress · Windows Server · Linux · IIS · Virtualization · Make · Automation · Help Desk · IT Support · Networking · HTML · PHP

PROFESSIONAL EXPERIENCE

Fundació Catalana per a la Recerca i la Innovació (FCRI) | 2001–Present | Remote
- Systems Technician · Full Stack Developer · IT Specialist
- Development and maintenance of corporate websites (WordPress, PHP, HTML, Java).
- Administration of Windows/Linux servers, networks, and virtualized environments.
- IT support and user training.
- Process automation using generative AI, chatbots, and digital workflows.
- Creation and editing of multimedia content.

Universitat Politècnica de Catalunya (UPC) | 1999–2000
- IT Support Specialist / Help Desk Supervisor
- Incident management for more than 6,000 computer systems.
- Coordination of a team of 9 technicians.

OTHER TECHNICAL ROLES (1996–1999)

Compaq · Hospital Sagrat Cor · Levi's · Winterthur Seguros · DINSA

EDUCATION

Higher Vocational Training (FP II) in Industrial Electronics – C.E.P. Monlau (Barcelona)

NOTABLE COURSES

Generative AI (IBM) · Prompt Engineering · Chatbots · Make Automation · Python · Advanced Java · Cybersecurity · Video Editing · Photography

LANGUAGES

Catalan (native) · Spanish (native) · English (A1-A2) · German (A1-A2)